

# USER MANUAL V19.11



KD1012-A15

## Cautions

### Precautions and maintenance

- For indoor use only
- To avoid overheating, do not block the ventilation holes on the back of the Digital Photo Frame.
- Keep the Digital Photo Frame out of direct sunlight.
- Unplug the picture frame before performing care and maintenance.
- Do not disassemble the Digital Photo Frame. There is a risk of electric shock and there are no user-serviceable parts inside. Disassembling the Digital Photo Frame will void your warranty.

### Cleaning the LCD Screen

- Treat the screen gently. The screen of the Digital Photo Frame is made of glass and it would easily be broken or scratched.
- If fingerprints or dust accumulate on the LCD screen, use a soft, non-abrasive cloth such as a camera lens cloth to clean the LCD screen.
- Do NOT apply cleaning fluid directly to the LCD screen. Damp the cleaning cloth with the cleaning solution and apply the cloth to the screen.

#### **WARNING:**

Please power off the unit before inserting or removing a card or USB device.

Failure to do so may cause damage to the card/USB and the unit.

To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.

## **Introduction:**

Thank you for your purchase of the Digital Photo Frame. It is designed to allow quick and easy view of photos taken from your digital camera, smartphone, or from a memory storage card.

Please read this User Manual thoroughly before use this product. And keep it handy for future reference.

## **Features:**

1. Support picture format: JPEG ,BMP, PNG
2. Support audio format: Mp3
3. Support video format:  
MPEG1, MPEG2, MPEG4, H264, RM, RMVB, MOV, MJPEG, DivX, AVI, MPG, DAT, VOB, MKV, MP4 (Support 720P, 1080i, 1080P)
4. Support memory card: SD/SDHC/MMC
5. USB connection: USB 2.0
6. HDMI interface: Support HDMI-IN function
7. Slideshow with background music
8. Support Scroll Subtitle when playing photo, Music, Movie
9. Support Standby Mode function
10. Built-in clock, schedule auto on/off.
11. Support copy files from USB to SD card
12. Adjustable brightness, contrast, saturation
13. OSD languages: Multiple languages

## **Package content:**

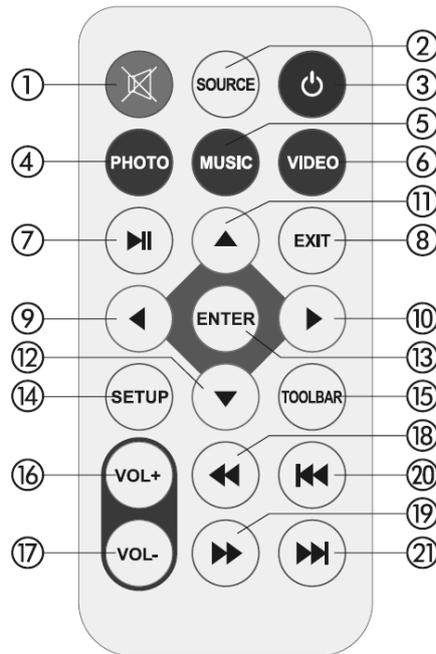
- |                                  |         |
|----------------------------------|---------|
| 1. 10.1 inch digital photo frame | 1 piece |
| 2. AC/DC adapter                 | 1 piece |
| 3. Remote control                | 1 piece |
| 4. User manual                   | 1 piece |
| 5. Stand                         | 1 piece |

# CONTENTS

1 Product Overview .....	4
1.1 Remote Control .....	4
1.2 Rear and Left Side of Frame .....	5
2.Installing & Replacing the Battery .....	5
3. Getting Started.....	6
4.Operating Instructions.....	6
4.1 Main Menu.....	6
4.2 Picture Mode/Delete Function .....	7
4.3 Music Mode/Delete Function .....	8
4.4 Video Mode/Delete Function .....	9
4.5 Copy function for picture/music/video files .....	10
5. Time Bar function.....	10
6. Scroll Subtitle function .....	11
7. Calendar .....	11
8.HDMI-IN Function .....	12
9. Setup Menu.....	12
10. Technical Specifications .....	13
11. Troubleshooting Guide.....	14

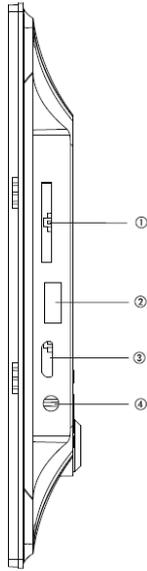
# 1 Product Overview

## 1.1 Remote Control

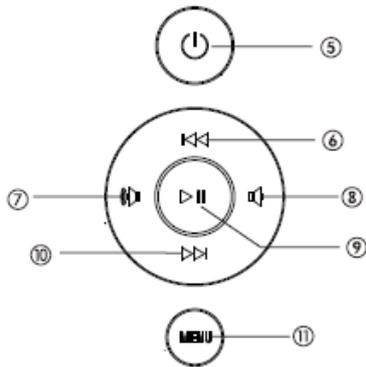


- 1) **Mute** – Switch the sound on/off
- 2) **SOURCE** – Choose the input Source ( HDMI-IN / AV/DMP)
- 3) **POWER** – Power On/Off.
- 4) **PHOTO** – Press directly to play Photo
- 5) **MUSIC** – Press directly to play Music
- 6) **VIDEO** – Press directly to play Movie
- 7) **▶||** – **Play/pause:** Press directly to begin playback under stop or pause status, and repress it, it will pause again.
- 8) **EXIT** – Return to upper page
- 9) **◀** – Navigate from right to left
- 10) **▶** – Navigate from left to right
- 11) **▲** – Navigate from down to up
- 12) **▼** – Navigate from up to down
- 13) **ENTER** – Press to confirm
- 14) **SETUP** – Go directly to Setting Menu.
- 15) **TOOLBAR** – Go directly to info bar or delete Photo, Music, Video
- 16) **VOL +** – Turn up the volume
- 17) **VOL -** – Turn down the volume.
- 18) **◀◀** – Rewind when playing audio or video file
- 19) **▶▶** – Fast Forward when playing audio or video file
- 20) **◀◀** – Play previous audio or video file
- 21) **▶▶** – Play next audio or video file

## 1.2 Rear and Left Side of Frame



1. SD/MMC/SDHC CARD
2. USB 2.0
3. HDMI IN
4. DC IN



5. Power
6. PREVIOUS
7. Turn up the volume
8. Turn down the volume
9. Play/Pause/OK
10. Next
11. Menu

## 2. Installing & Replacing the Battery

Before use the remote control, pull out the transparent plastic divider.

To replace the battery: Push the tab to the center and pull the battery tray out to remove from the remote. Place one new CR2025 lithium coin cell battery on the tray with the positive "+" side facing up. Insert the tray back to the remote.



### 3. Getting Started

- a) Plug the included adapter into a standard 100-240V power outlet and the other end into the "DC-in" of the frame.
- b) Remove the protective film on top of the LCD.
- c) Screw on the stand support to the hole at the back of the digital photo frame. (See below)

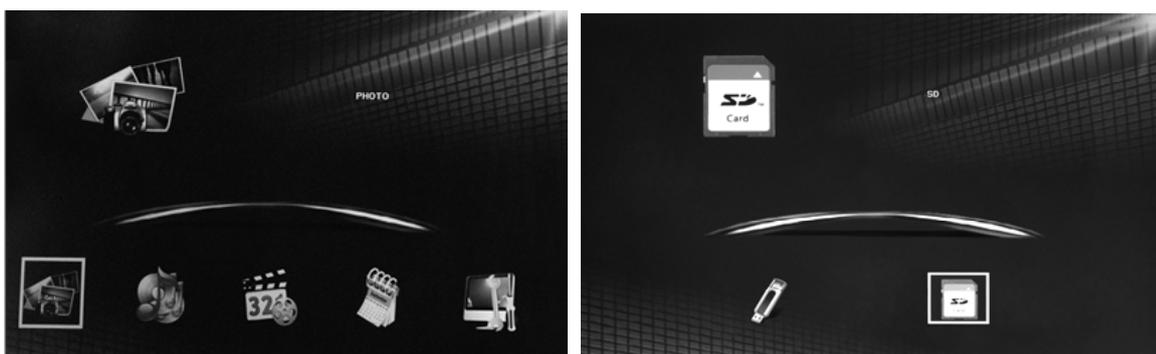


### 4. Operating Instructions

After power on the photo frame, it will show the start-up logo, and then show the main interface after 3~5 seconds.

#### 4.1 Main Menu

There are 5 icons in home page: **PHOTO**, **MUSIC**, **MOVIE**, **CALENDAR** or **SETUP**. Choose your selection and press **ENTER** to confirm.



#### NOTE:

1. Make sure the format of the media files you would like to play are supported.
2. You can also select Auto-play Photo, Music, Movie or Photo + Music, in the SETUP Menu.

## 4.2 Picture Mode/Delete Function



Select **PHOTO** in home page and press **ENTER** on remote. Select the source of photo from USB or memory card, and press **ENTER** again to access to the storage. Choose the picture you want to display and press **ENTER** to confirm.

### Delete a photo:



Use **▲▼◀▶** to select the picture you wish to delete, press **TOOLBAR** to enter into Delete interface and then press **ENTER** to confirm.



When the single picture is playing, press **SETUP** to enter information Bar, and select following items by pressing **◀▶**: **Play/Pause, Prev, Next, Stop, R\_All, Music, Playlist, Info, Rotate, Zoom, Move**, then press **ENTER** to confirm.

## 4.3 Music Mode/Delete Function



Select **Music** from the main menu and press **ENTER**. Select the source of music from USB or memory card, and press **ENTER** again to access to the storage you want to play from, then press **ENTER** again to view files in large icon. Use **▲▼◀▶** to select the music you want to play and press **ENTER** to confirm.

### Delete Function :



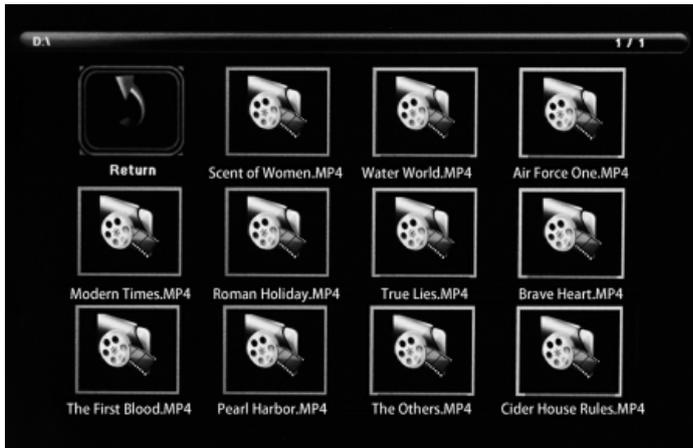
Use **▲▼◀▶** to select the Music you want to delete, press **TOOLBAR** on remote control and then press **ENTER** to confirm.

### Music Play



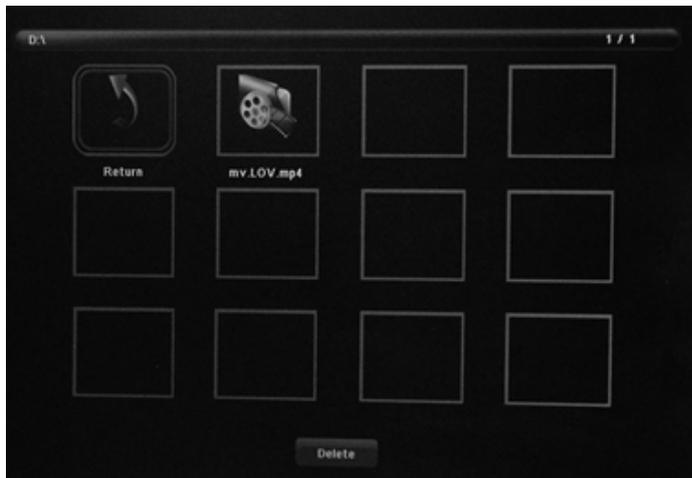
When the music is playing, press **TOOLBAR** to view music information. Press **◀▶** to select following items: **Pause/Play, FB, FF, Prev, Next, Stop, R\_ALL, Mute, Playlist, Info, Goto Time**, then press **ENTER** to operate.

## 4.4 Movie Mode/Delete Function



Highlight **MOVIE** from the Home Page and press **ENTER**. Choose the media source from USB 2.0 or SD memory card, then press **ENTER** to access to the storage. Use **▲▼◀▶** to select the video you want to play and press **ENTER** to confirm.

### Delete Function:



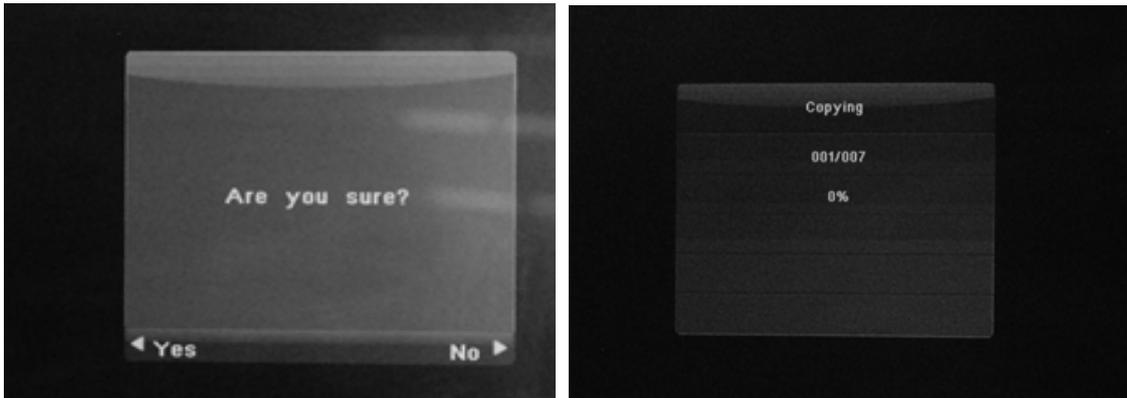
Use **▲▼◀▶** to select the Video you want to delete, press **TOOLBAR** on remote control and then press **ENTER** to confirm.

### Video Play



When the video is playing, press **TOOLBAR**, then use **◀▶** to select following items by: **Pause/Play, FB, FF, Prev, Next, Stop, R\_ALL, Set A, Playlist, Info, SlowF, StepF, Goto Time, Zoom, Move** and then press **ENTER** to confirm.

## 4.5 Copy function for picture/music/video files

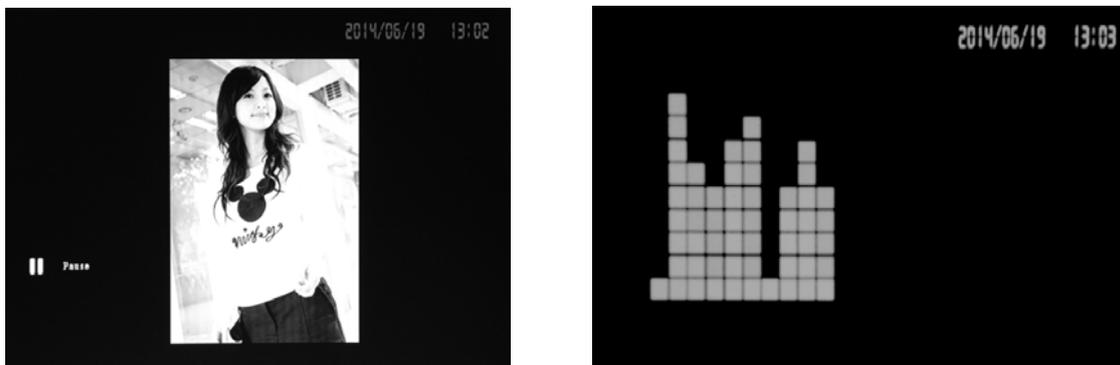


You can copy all supported media files in the root folder from USB drive to SD card memory.

In **SETUP** menu. Select “copy” in the list, and press “**ENTER**” you will see the confirming interface, select “Yes” by pressing ◀ or OK button. Then it will show a progress bar. After copying all media files successfully, the Photo Frame will auto start slideshow.

**NOTE:** This function will NOT transfer media files in any subfolders in USB drive.

## 5. Display Date and Time



You can choose to display Date and Time when playing Pictures/music/Video. Enter **SETUP** interface, select **Time Style** in the list. Use ◀ ▶ to pick the format you wish to display. When playing Photo, Music, Video, Press **TOOLBAR** to show time and date on top.

## 6. Scroll Subtitle function



It support Scroll Subtitle function when playing Photo, Music and video. The setting steps of Scroll Subtitle as following

- a) Create a TXT file
- b) Then Save as the TXT file and named "SCROLL.TXT"



- c) Copy this TXT file to USB disk or Memory card you want
- d) Insert the USB disk or Memory card , it will show the Subtitle when playing Photo or Music or videos

### NOTE:

1. Make sure there are some pictures/music/videos existed in USB/SD, not under any folder of USB/SD. Or the scrolling function will be failed.
2. If you want to display new subtitle , please unplug the adapter to power off to clear the memory, otherwise the Digital Photo Frame still display the previous scroll subtitle.

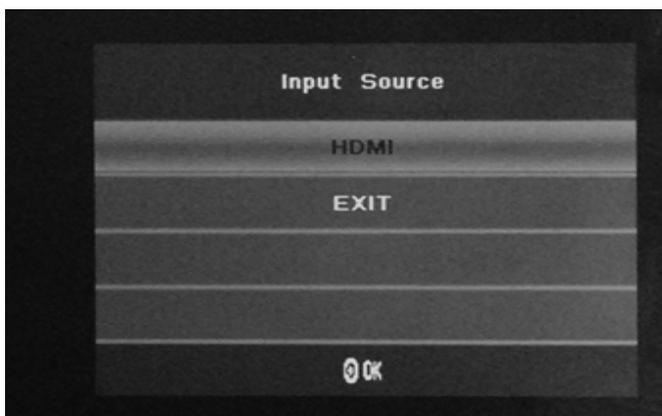
## 7. Calendar



Select into Calendar from the home page.

To browse the calendar, press ▲▼ to change the year, and press ◀▶ to change the month.

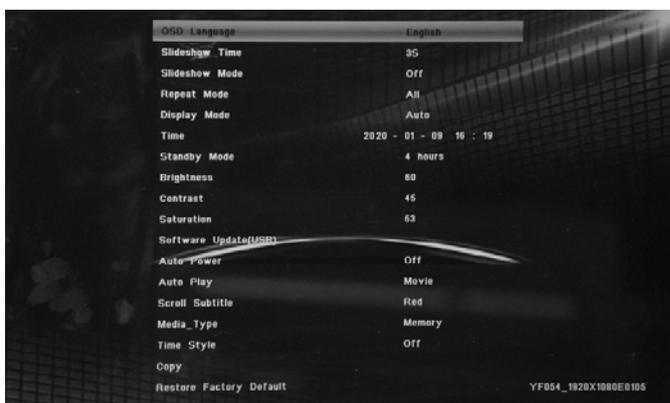
## 8. HDMI-IN Function



Connect the HDMI output device with the HDMI port at the back of the Photo Frames.

Press **SOURCE** then choose **HDMI** to select input Source.

## 9. Setup Menu



Press **SETUP** to enter settings menu.

Use ▲▼ to choose the item you want to configure. Press ◀▶ to customize the item you want to setup.

9.1 Language: Multiple languages

9.2 Slideshow Time: Off/3S/5S/10S/30S/60S/120S/300S

9.3 Slideshow Mode : Off/On

9.4 Repeat Mode : All/One/Off

9.5 Display Mode: Auto, Fit, Panorama ,

9.6 Time: Press **ENTER** to enter, and then press▲▼◀▶ to adjust the time you want to set: Date, Month, Year, Hour, Minute, Sec

9.7 Brightness: Use ◀▶ to select from 0 (lowest) to 100 (highest)

9.8 Contrast: Use ◀▶ to select from 0 (lowest) to 100 (highest)

9.9 Saturation: Use ◀▶ to select from 0 (lowest) to 100 (highest)

9.10 Software Update(USB):Upgrade software by USB disk

9.11 Auto Power: Press **ENTER**, then use ▲▼◀▶ to set the frequency of Power on/off as following: Once Times, Every Day, off

Use ▲▼◀▶ to enter to select Alarm ID you want

Use ▲▼◀▶ to choose off /on, When select "on" ,then you can setup Hour ,Min, you want to Auto power on/off

9.12 Auto Play: Press **ENTER**, then then use ▲▼◀▶ to select the auto play type as following: Photo, Music , Movie ,Photo+ Music ,off.

9.13 Scroll Subtitle: Black ,White ,Red, Blue, Green , Off

9.14 Copy : Support Copy files from USB to SD card memory

9.15 Time Style: Off, HHMM, HHMMSS, YYMMDD\_HHMM, YYMMDD\_HMS

Use ◀▶ to select Time Style when playing Photo, Music, Video

9.17 Restore Factory Default: Press **ENTER** to confirm.

## 10. Technical Specifications

- **Adapter:** Input: AC 100-240V 50/60HZ  
Output: DC 5V/3A
- **Picture Formats:** JPEG, BMP, PNG
- **Audio Formats:** Mp3
- **Video Formats:** MPEG1, MPEG2, MPEG4, H264, RM, RMVB, MOV, MJPEG, DivX, AVI, MPG, DAT, VOB, MKV, MP4 (Support 720P,1080i,1080P)
- **Screen Parameter:**
  - Screen Size: 10.1 inch TFT
  - Resolution: 1024\*600 Pixel
  - Aspect Ratio: 16:9
  - Brightness: 200- 250cd/m<sup>2</sup>
  - Contrast: 700:1
  - Response Time: 20ms
  - Viewing Angle: 60°(vertical), 40°(horizontal)
  - Working Temperature: 32°F ~ 104°F
  - Humidity: 10-95%

## 11. Troubleshooting Guide

- **The Frame will not turn on:**

Check whether the plug is inserted correctly.

- **Remote control doesn't work:**

If the screen has no response to the remote control, replace the battery with a new one and try again. (a new battery could last 6 months for normal use).

- **Can not read the CARD or USB:**

Make sure USB storage or the SD card are inserted correctly.  
A empty USB drive or the SD card cannot be read.

- **Can not play the file:**

The digital photo frame can only play the supported media files. Please make sure the contents are compatible with the player.

- **Display too bright or too dark:**

Try to adjust the brightness or contrast in Setting.

- **The color is light or no color:**

Try to adjust the color and contrast in Setting.

- **No sound:**

Please check whether the volume is correct and the player is not in Mute mode.

Scan QR code to visit  
the product page:



If you have any questions regarding our products, please visit us at [www.displays2go.com](http://www.displays2go.com) or contact D2G customer service at 844-221-3388.