

Your product has been manufactured with great care using only the finest quality materials and expert workmanship. Our Quality Assurance team inspects all electronics during assembly process to assure reliable operation.

## 24 Month Warranty

Displays2go warrants this product with electronic assemblies to be free from defects in materials and workmanship for a period of 24 months from the date of purchase. If during the 24-month warranty period, the product or electronic assembly is defective, Displays2go will repair it without charge, or replace it, at Displays2go's option. Displays2go's sole obligation and your exclusive remedy under this warranty are limited to such repair or replacement.

### Instructions:

1. Notify our customer service at (844) 221-3393 that there is a problem. Customer service hours are Monday-Friday 8:00-8:00 (EST). A customer service representative will speak with you.
2. If it is established that the unit is defective, we will advise if the unit will be replaced or repaired.
  - a. Repair- Displays2go will dispatch a 3rd party service provider to your location within 3 business days to repair any covered defects. If the defects are not repairable, a replacement will be provided at no additional charge to you.
  - b. Replacement- A replacement will be shipped to you typically within 3 business days of confirmation of a non-repairable manufacturing defect.
    - i. Pack the defective item in a box and notify us when the package is complete.
    - ii. We will arrange pick-up at our cost and they will come to your door.

### Note:

- The replacement or repaired item will be covered for the remainder of the warranty period
- You are responsible for returning a replaced unit at our cost. There will be a charge for any replaced unit that is not returned within 30 days of receipt of the replacement

### Limitations and exclusion:

This warranty applies to the original purchaser only for a 24 month period from the date of purchase and only to products subject to normal use and service. This warranty does not cover damage resulting from shipping, moving, changing the installation location, negligence, accidental misuse or abuse, improper operation, maintenance, service or storage. This warranty also does not cover de-installation and re-installation of the product, or alterations/repairs performed by a non-authorized by servicer.

This warranty is exclusive and in lieu of all other express warranties, implied warranties, including but not limited to the implied warranties of merchantability and fitness for particular purpose. It is limited to a period of 24 months from the date of purchase. No responsibility is assumed for any special incidental or consequential damages. However, the limitations of any right or remedy shall not be effective where such is prohibited or restricted by law.

Displays2go  
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